

This document provides relevant information regarding Bachelor's 3 or 4-CR internship portfolios.

#### Students are expected to

- Report frequently to their faculty reader and the Internship Office about their progress and their internship experience.
- Provide professional-quality work.
- Comply with the organization's policies and procedures while actively engaging in the organization's structure to optimize their learning experience.
- Reflect, from both practical and theoretical perspectives, on work-related issues encountered during their internship.
- Complete all academic and professional requirements and assignments related to the internship.

Requirements for 3&4-CR internship portfolios	
Cover sheet	See template below.
Updated resume/CV	One or two pages, in English, PDF format, including internship tasks and
	responsibilities. See <u>AUP's guide</u> .
Internship report	10 pages for a 3-CR internship.
(See guidelines in this	15 pages for a 4-CR internship.
brochure)	To be written in English on A4 paper, using Times New Roman font size
	12, with a line spacing of 1.5. Save in PDF format.
Informational Interview	Write-up of a four-to-five-page informational interview with a colleague
(See guidelines in this	or your internship supervisor.
brochure)	To be written in English on A4 paper, using Times New Roman font size
	12, with a line spacing of 1.5. Save in PDF format.
Student evaluation form	Student evaluation form to be completed online.
	The aim of this exercise is for you to reflect on your internship
	experience: to compare your expectations with actual results, whether
	you feel better equipped to enter this field/industry as a result of this
	internship, the internship's contribution towards your future choices
	(next internship, graduate school, career, etc.).
Employer evaluation form	By submitting the student evaluation form, you trigger an automatic
	email to your internship supervisor prompting him/her to fill out the
	online employer evaluation and comment on your performance during
	the internship.
Submission process	
Submission deadline &	Spring and Summer internships: end of October.
recipient	Fall internships: end of March of the following year.
	Send all documents (except the online student evaluation form and the
	employer evaluation filled out by the internship supervisor) to:
	internship@aup.edu



	A hard copy must be given to the faculty reader as well.
Grade awarded	CR/NC
	The grade of NO CREDIT will be awarded for assignments that are
	incomplete, late or not submitted.

#### **Guidelines for the internship report**

The following guidelines are offered as suggestions to help you with your internship report.

The report is a reflection of your internship and its relationship to your studies: namely, how has the theoretical knowledge you acquired in your courses prepared you for this professional experience? Did any aspects of your internship surprise you based on what you have learned, and if so which ones? Finally, how has this professional experience impacted your understanding of the subjects you have been studying?

The report is to be written on A4 paper, using Times New Roman font size 12, with a line spacing of 1.5. Footnotes and bibliography should follow the format required for research in your field.

#### **RECOMMENDED CONTENT & FORMAT**

- 1. **Cover sheet** (does not count towards the 10/15 pages).
- 2. Table of contents (does not count towards the 10/15 pages): Indicate the major sections of the report.
- 3. **The organization**: Name, location, objectives & activities (product, service), structure (size, divisions, personnel, etc.), history, company policies, philosophy, financial data. When applicable, function of the particular department in which you worked.

#### Information about the company/organization:

Sources such as industry publications, company newsletters and related documents, and interviews with key personnel can help you acquire a deeper understanding of your employer. In the private sector, the annual report in particular will provide the following information: the organization's current objectives and policies, structure, anticipated growth, accomplishments, description of operating divisions, financial review, and contributions to the industry or field. A comparison of the two most recent annual reports can be especially revealing. In the case of an internship in a public service area (NGOs, museums, etc.), mission statements, fundraising documents, and related reports can clarify specific organizational objectives.

4. An overview of the field/industry: Growth, dynamics, current trends, socio-economic situation, etc.

<u>Information about the field/industry:</u>



Your report should present information about the history, traditions, organizations, products, and expected growth of the field or industry in which you are working. Where relevant, current issues, developments, and the effect(s) of political and economic trends on the field or industry should be included.

- 5. **The work assignment**: Detail your duties and responsibilities, the means at your disposal to accomplish your assignment, your working conditions (physical setting, hours, and benefits), the general atmosphere, your relationship with your supervisor and co-workers and how they interacted with you. Can you describe the "corporate culture?"
- 6. **The research project**: If you wish to integrate a specific research project into your report, please contact your faculty reader to discuss details.
- 7. **The internship experience**: Reasons for the choice of this internship, results (completion of projects, acquisition of new skills, application of classroom learning in a professional context).
- 8. **Evaluation of the internship experience (serves as conclusion)**: Comparison of your expectations with actual results, whether you feel better equipped to enter this field/industry as a result of this internship, contribution towards your future choices graduate school, career plans, etc.

#### Confidentiality

When preparing your report, please be aware of any confidentiality or non-disclosure agreements you may have signed with your organization. Indeed, employers may ask interns to sign confidentiality statements, which may have a bearing on what information you may disclose in your internship report and elsewhere. If this is the case, individuals and client corporations may be described rather than named, and projects may be recounted in general terms rather than specific details.

Students with this type of agreement are encouraged to discuss any questions that may arise with the Internship Office and/or their faculty reader to make sure they fully understand the terms and conditions of the agreement.

#### **Plagiarism**

The report and all related documents may be inspired in part by the organization's corporate literature, but the bulk of the project must be the student's own. Students who draw heavily from other sources without proper citation will be subject to university disciplinary action.

#### **Library Access**

In addition, students enrolled in MA level internships benefit from remote access to AUP library databases, but these databases are intended for non-profit educational use and are for the student's personal



research only – NOT for research requested by the employer as part of the student's internship duties. Please contact the AUP Library for further clarification: library@aup.edu

#### **Guidelines for the informational interview**

Interns must submit a written summary of an interview with a relevant professional as part of their portfolio. This provides an opportunity to acquire information useful in the formulation of career plans. Students may select the professional supervising their internship or others in the same company or field, but they may not interview family members.

#### RECOMMENDED PROCEDURE

- 1. Call or write directly to request permission to interview your contact. You should inform him or her of the interview's purpose and approximately how much time it will take. Schedule an appointment.
- 2. Prepare the interview by making a list of questions (see below). Please avoid personal questions.
- 3. Be on time for the interview. Ask for permission to take notes or record the interview should you wish to do so. If discussing confidential information, make sure that the contact understands that the written summary will be read exclusively by members of the AUP community.
- 4. Within a week following the interview, send a note to your contact to express thanks for his/her time, consideration and ideas. Send him or her a copy of the interview if he or she wishes to receive one.
- 5. It is important to aim for a written copy of the interview that is informative and interesting, and which clearly sums up the interviewee's responses.

#### POSSIBLE QUESTIONS FOR INFORMATIONAL INTERVIEWS

Select the questions most appropriate to the person you are interviewing, and/or create some of your own.

- 1. How did you get involved in this line of work?
- 2. Are any degrees or qualifications required or recommended for this position?
- 3. In your opinion, what are some key skills and personality traits needed to succeed?
- 4. How many hours a week do you work? Is it common to bring work home?
- 5. How much variety is there in your work? How much specialization?
- 6. What is a typical day like? A typical week?
- 7. What are the most difficult problems and decisions you have ever faced? What about weekly decisions/problems?
- 8. Does this job have any travel obligations?
- 9. Are there any civic or social obligations that go with this job?
- 10. Is it easy for someone in this field to move to another location?
- 11. In your opinion, what is the best thing about this job? The worst?
- 12. How visible are you in this job?
- 13. What trends do you see happening in your field?



- 14. What is a typical starting salary? What can someone expect to earn after five or six years of experience?
- 15. Are there ways to "try out" this line of work, i.e. internships, summer jobs, part-time work?
- 16. What is the supply/demand situation in this field?
- 17. What do you wish you had known when you began your career?
- 18. What advice would you offer to a recent graduate interested in working in this field?

#### **Evaluation criteria**

- Meeting administrative and academic (learning objectives) requirements.
- Meeting academic writing standards.
- Meeting professional and ethical behaviour expectations.
- Meeting the project deadline.

#### Indications for the cover sheet

### BACHELOR'S DEGREE STUDENT CREDIT-BEARING INTERNSHIP PORTFOLIO

irst name, last name:
tudent ID number:
nternship semester & year:
lumber of credits:
submit the work enclosed in order to obtain credit for my internship at:
Pate of submission of the portfolio:
Checklist:
Internship report ( pages)
Informational interview ( pages)
CV/Resume
Student evaluation (submitted online)
My internship supervisor has completed the online employer evaluation, or
My internship supervisor has been asked to complete the online employer evaluation